



LIMAK THERMAL BOUTIQUE HOTEL

SUSTAINABILITY REPORT 2022

LIMAK THERMAL
BOUTIQUE HOTEL



Termal - Yalova

Dear stakeholders,

The sustainability Report presents the progress in 2022 towards the sustainability goals of Limak Thermal Boutique Hotel, its Environmental Social Governance performance, sustainability goals for the future and summarised information on our inclusive sustainability culture.

Being transparent about the sustainability goals of Limak companies and how we measure, manage and integrate these priorities into our business is an important part of our annual reporting process.

We would like to express that we will enjoy thinking together with you, making collective efforts and sharing mutual experiences for the sustainability of human life and natural life on our planet.

Please contact us at the e-mail address below for your suggestions regarding our work, participation requests or co-operation opportunities.
thermal@limakhotels.com

OUR MISSION

We create opportunities for new investments by having a say in the tourism sector, hotel management and congress services both in our country and in the world, and we believe that we have created an ecole with our work. With the quality of the service provided, we ensure that our guests are always satisfied with our country and our hotel, and we contribute to the promotion of the history and culture of our country.

OUR VISION

LİMAK INTERNATIONAL HOTEL & RESORTS is a chain of hotels that is recognised as the best sejour hotel in the sector with the quality service and guest satisfaction and with the awards granted to it both domestically and internationally. It continuously grows and develops with the confidence of being the best brand in a peaceful working environment that employees and managers primarily prefer.

OUR CORE VALUES

- Cohesion and teamwork
- Honesty and transparency in management
- Respect for human beings
- Philosophy of focusing on "we", not "I"
- "Smile" and let's make both ourselves and our guests happy.

CERTIFICATES AND PRIZES

- Green Star
- Safe Tourism Certificate
- Zero Waste Certificate
- Sustainable Tourism Certificate
- Otel Z Guest Review Awards 2022



GOAL

Continuously following and developing energy efficiency activities, creating the necessary infrastructure and replacing the existing ones

Goal: Keeping electricity consumption per one-day stay at the level of 34,18 kWh

Realisation: 36,18 kWh

Goal: Ensuring that natural gas consumption per one-day stay does not exceed 1,72 cubic metres

Realisation: 1,86 cubic meter

GOAL

Continuously following and developing water efficiency activities, creating the necessary infrastructure and replacing the existing ones.

Goal: Ensuring that water consumption per one-day stay does not exceed 134 litres

Realisation: 223 litres

GOAL

Developing awareness projects to encourage consumption reduction by developing practices to reduce waste generation

Goal: Separation and recycling of wastes at the source

Realisation: 3,705 tonnes of packaging waste and 0,570 tonnes of vegetable waste oil were delivered to recycling facilities.

GOAL

Supporting the development of women's employment and their active participation

Goal: Ensuring that the proportion of women in employment reaches 43 per cent by 2026

Realisation: 33%

GOAL

Reducing emissions caused by activities

Goal: Establishing emission monitoring system by 2023

Realisation: Monitoring of emissions under category 1 and category 2 has started.

GOAL

Conservation of biodiversity

* The leftovers on the plates are provided to stray animals.

* We work to protect the animal and plant ecosystem around us.

* Plant Inventory List has been prepared.

GOAL

Ensuring continuous development through professional and personal development trainings

Goal: Ensuring that at least 100 per cent of employees receive training (Internal and External Trainings)

Realisation: 96%

RELATIONS WITH LOCAL PEOPLE AND AUTHORITIES

As Limak Thermal Boutique Hotel, we contribute to the environmental protection and production of social projects in cooperation with local administrations, supplier companies and non-governmental organisations.

In 2022, 72% of the suppliers from whom we procure products and services are local.

Our guests are informed about markets, archaeological sites, museums, etc. that can be visited in Yalova.

Upon signing the MESEP protocol with the Ministry of National Education, the project was implemented and 26 employees applied to the project.

EMPLOYEES' SATISFACTION AND SOCIAL ACTIVITIES

On a monthly basis, the staff of the month is selected, a celebration is organised.

The staff recreation area was rearranged and the interior decoration was renovated.

Within the scope of social activities arranged by our Human Resources department, 140 employees with their family participated in a picnic event.

A barbecue party was held for our employees at the main restaurant every 3 months.

Quarter gold coin was presented to 2 employees who got married/ gave birth.

Scholarship support was provided to the children of 3 employees studying higher education.

